



सत्यमेव जयते

Government of West Bengal

Office of the Principal

GOVERNMENT GENERAL DEGREE COLLEGE, KESHIARY

At.-Telipukur : P.O.- Tilaboni Mahisamura : P.S.- Keshiary

Dist- Paschim Medinipur : PIN-721135

www.ggdckeshiary.ac.in

Students feedback analysis report for the AY 2018-2019

The Internal Quality Assurance Cell (IQAC) Government General Degree College, Keshiary Report of the Co-ordinator

1. Introduction

The Internal Quality Assurance Cell (IQAC), GGDC Keshiary has taken offline feedback from the students of undergraduate courses for the session 2018 - 2019. The target group was the final Semester B.A./ B.Sc. students.

2. Mechanism:

2.1. The feedback form was prepared by the IQAC.

2.1. The Head of the Departments were communicated by the IQAC by providing them the Hard copy, HoDs were requested to distribute the form among target group.


2.4. It was ensured that no student fills the form more than once. Most importantly, responses were collected in an anonymous manner so that the identity of the responding student is not disclosed.

2.5. After feedbacks were collected, it was analysed by the IQAC and a summary report was prepared.

3. Analysis:

3.1 As the feedback was sought in a 5-point scale, responses were categorized into 3 categories as follows: Unsatisfied – Point 1 and 2 in a 5-point scale Neutral – Point 3 in a 5-point scale Satisfied – Point 4 and 5 in a 5-point scale

3.2 Percentage of responses for each point of the scale was calculated. Then the percentage of unsatisfied (Combined percentage on point 1 & 2), neutral (percentage on point 3) & satisfied (Combined percentage on point 4 & 5) were calculated.


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1. Feedback on Academics

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Delivery of Syllabi in the Class	85	12.3	2.7
2	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	76	21.2	2.8
3	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	67.2	20	12.8
4	Student Teacher Interaction	91.3	4	4.7
5	Overall Learning Experience	94.3	3.4	2.3
6	Condition of Lab Equipment	56	30	14
7	Availability of Online Resources	40	30.5	29.5
8	Opportunity to participate in Seminar/Workshop/Conference/Research Project/Popular talks	80.3	15.8	3.9
9	Participation in Co-Academic and Cultural Events	78.5	17.3	4.2


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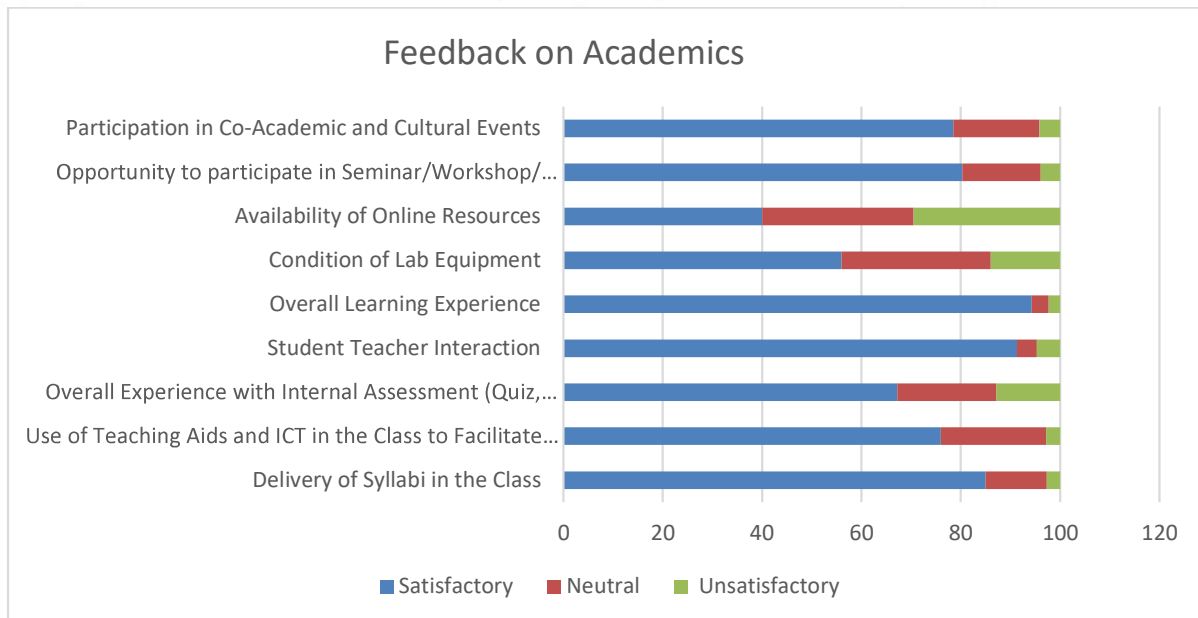
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2. Feedback on Infrastructure

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Library richness, accessibility, reading room facility	54	30	16
2	Internet Facility	85.4	7.2	7.4
3	Sports Facility	48.6	24.3	27.1
4	Drinking water facility	76.2	20	3.8
5	Washroom Facilities	87.4	11.3	1.3
7	Smart classroom facility	56.6	34.1	9.3
8	Seminar room/auditorium facility	66.6	23.2	10.2
9	Student sick room	76	23.4	0.6
10	Students' common room facility	70	20.4	9.6
11	Grievance/complain reporting facility	89	9.1	1.9


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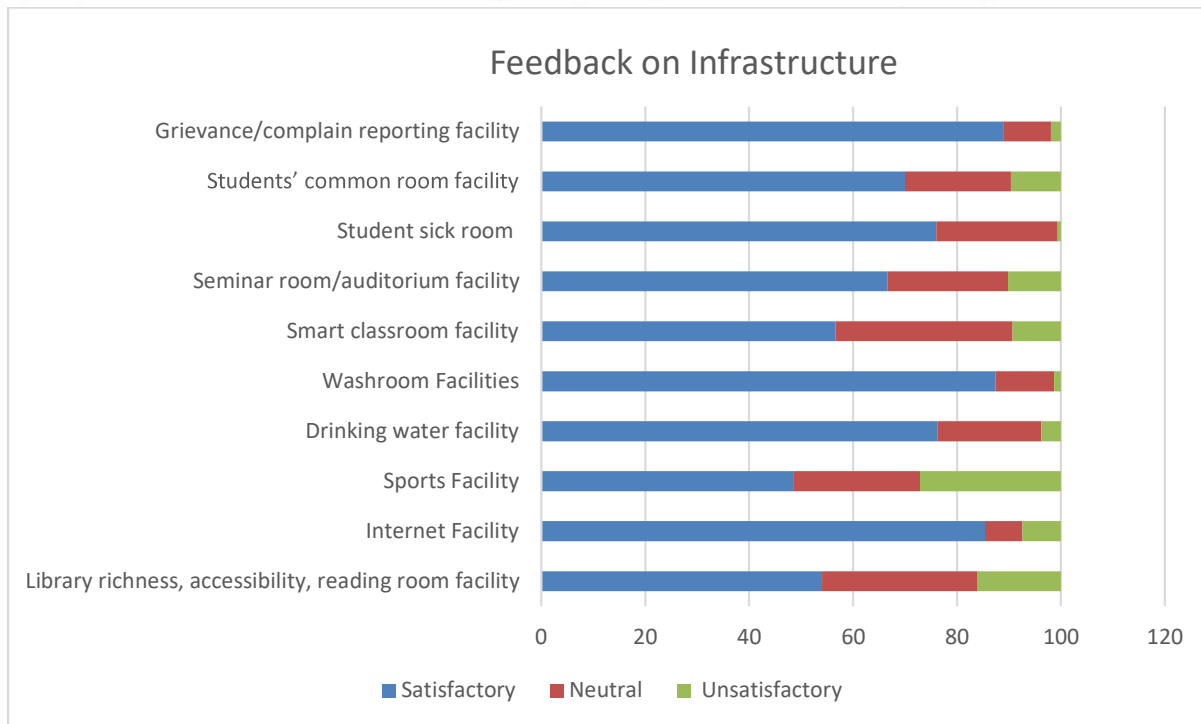
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3. Feedback on *Office & Administration*

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Experience of the admission procedure to the course you have enrolled	75.4	23.5	1.1
2	Experience with administrative staff of college	63.8	24	12.2
3	Experience with Placement Cell	66	28.3	5.7
4	Experience with students' welfare & scholarship	75	14.6	10.4
5	Experience with ragging free campus	77.2	18	4.8
6	Experience with NSS UNIT	81.2	18.4	0.4


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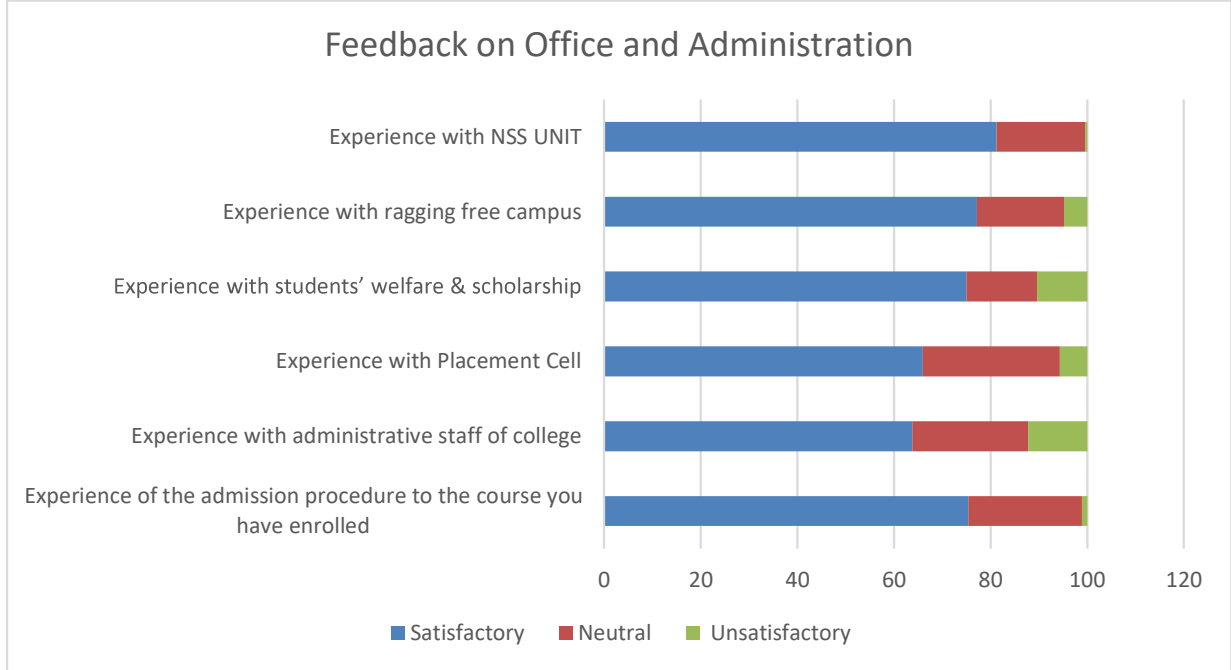
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4. Feedback on COLLEGE CAMPUS

Sl. No.	Questions	Responses (%)		
		Satisfactory	Neutral	Unsatisfactory
1	Experience with campus greenery	79.2	12.4	8.4
2	Experience with campus surveillance	66.8	26	7.2
3	Experience with campus cleanliness	76.6	17.2	6.2
4	Experience with tobacco free campus	86	11.2	2.8
5	Experience with plastic free campus	87.4	11	1.6
6	Experience with social and environmental awareness programme in campus	84	12.5	3.5


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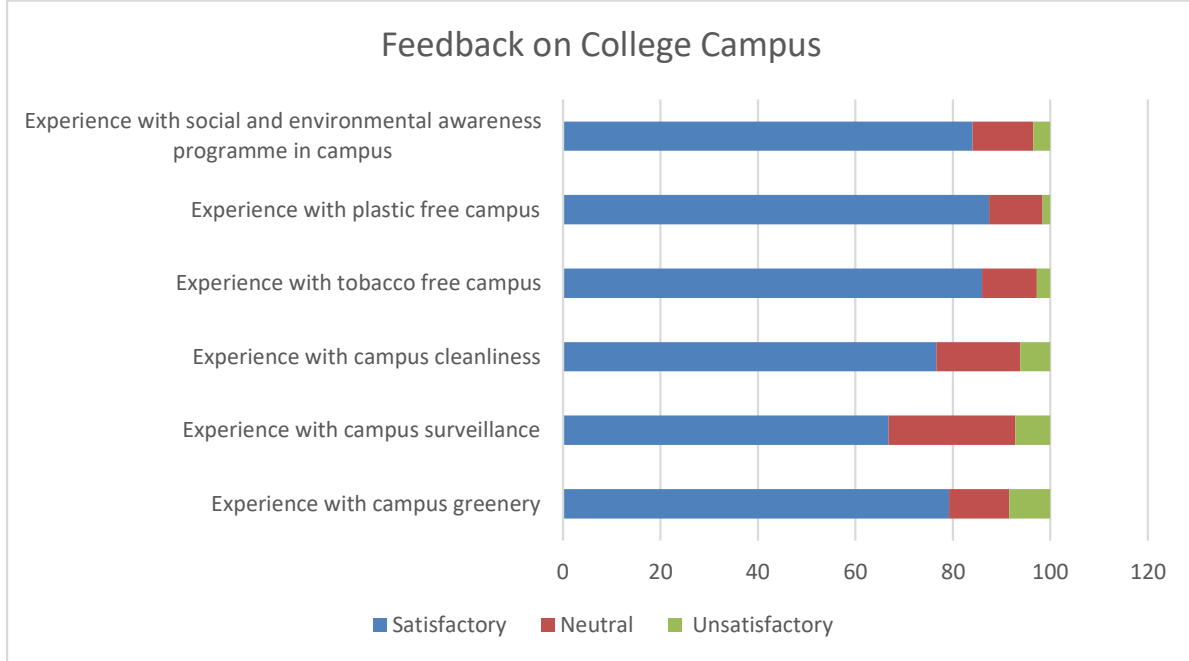
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6. Summary


Based on student feedback,

1. Approximately 88% of students expressed satisfaction with the syllabus completion, overall learning experience, and student welfare & scholarships.
2. Additionally, over 80% of students were generally pleased with the teaching, learning, and evaluation processes.
3. Furthermore, more than 96% of students felt that the institution supports their growth beyond academics by offering mentoring, employability skills, and opportunities for co-curricular and extracurricular activities.

However, students also identified some areas that need improvement.

The main issue brought up by the students are:

1. Library facilities, reading room facility
2. Smart class room facility
3. Washroom facilities
4. More teaching faculties


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Action taken against the student feedback for the AY 2018-19

After thorough analysis of the feedback the following steps have been initiated

1. Communications have been made to the Higher Education Department for additional teaching staff, non-teaching staff, and a librarian for the various departments.
2. Formal requests have been submitted to the Public Works Department (PWD) office to enhance cleanliness across the college campus.
3. Central library books procured in all subjects.




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